BRYAN RODRÍGUEZ GARITA

AI-Assisted Full-Stack Developer | Claude Code Expert | Web & SaaS Developer | Technology & Operations Leader
Grecia, Alajuela, Costa Rica | +506 7117 9798 | bryanarg565@hotmail.com | linkedin.com/in/bryan-rodriguezgarita-25941748
Spanish (Native) | English (C1 - Advanced) | Portfolio: bryan.garitalabs.io

PROFESSIONAL SUMMARY

Technology and operations leader with 20 years of multinational experience and a Claude Code expert who designs and builds websites, web applications and SaaS products end to end with AI-assisted development. Founder of Garita Labs, creator of G-Core POS (in production on web, Windows and Android) and G-Sentinel. Skilled in React, TypeScript, Node.js/NestJS, PostgreSQL, Android APKs and Windows desktop distribution. Combines product ownership, enterprise implementation, BI and global delivery leadership in environments of 20,000+ users across 84 countries.

TOOLS & PLATFORMS

AI-Assisted Development: Claude Code, Claude, AI-assisted coding, application prototyping and iteration | Full-Stack & SaaS: React, TypeScript, JavaScript, Node.js, NestJS, PostgreSQL, SQL, REST/API integrations, web applications, Android APK and Windows desktop applications | Web Development: corporate websites, landing pages, multilingual sites (ES/EN/PT), SEO, hosting, HTTPS, Docker, CI/CD | Analytics & BI: Power BI, Tableau, Amazon QuickSight, Excel | Delivery & Agile: Jira, Azure DevOps, Confluence, Smartsheet, Microsoft Project, ServiceNow | Enterprise Platforms: Jaggaer, SAP Ariba, SAP, JD Edwards E1, Salesforce, Aravo, Sphera, Avetta | Automation: Power Apps, Power Automate, SharePoint, VBA, RPA

PROFESSIONAL EXPERIENCE

GARITA LABS | Founder & AI-Assisted Software Developer | 2026 – Present

- Founded Garita Labs, an independent software business focused on developing SaaS applications and digital solutions for businesses.
- Built multiple applications, websites and SaaS systems using Claude Code as a core AI-assisted development tool, guiding implementation, iteration and testing.
- Developed G-Core POS, a multi-business point-of-sale and management platform with sales, inventory, expenses, staff administration, reporting, business intelligence and restaurant table/seat mapping.
- Delivered G-Core POS across web, Windows executable and Android APK formats, using a React/TypeScript, Node.js (NestJS) and PostgreSQL technology stack.
- Built core G-Core POS capabilities with Claude Code: Costa Rica electronic invoicing v4.4 with XAdES digital signature, an offline-first PWA cashier, payroll with social-security and income-tax calculations, and automated end-to-end tests with continuous integration.
- Developed G-Sentinel, a software product for tracking Pionex trading bots, as part of a growing application portfolio.
- Designed and developed the Garita Labs corporate website (garitalabs.io) in Spanish, English and Portuguese, with product pages, pricing, lead forms, online payments and cookie-free analytics.
- Manage product direction, feature development, deployment, testing and commercialization, including subscription plans and customer onboarding workflows.

JLL Costa Rica

Corporate Technology Manager — **06/2024 - 06/2026**

- Built and scaled a ~75-FTE global service organization across Manila, Costa Rica and Poland from the ground up, including organizational design, hiring, training, coverage models and L1-L4 support for Sourcing, Catalog Management, Vendor Management, Vendor Relations, Accounts Payable, Finance and Software Platforms, handling ~3,000 tickets per month.
- Led and developed cross-functional teams spanning Business Intelligence, Product Owners, Project Managers and technology operations, with team members across Costa Rica, India, the Philippines, Poland and Singapore.
- Owned the enterprise technology portfolio supporting Procurement and Supply Chain operations in an environment of 20,000+ users across 84 countries, partnering closely with global Sourcing and Procurement stakeholders.
- Led sourcing and RFX initiatives on deals from $100K to $6M, including RFI/RFP/RFQ execution, vendor negotiation, contracting, onboarding and supplier performance management across Jaggaer, SAP Ariba, Aravo and Arkestro.
- Led a global AI Procurement Orchestration program (AI Launch, Q4 2025), defining AI agents for sourcing, vendor management, purchase orders, contracts, accounts payable and knowledge management; evaluated five vendors and shortlisted two finalists.
- Built internal Power Apps solutions integrated with SharePoint Lists and Power Automate to digitize manual workflows and improve data capture, reporting accuracy and operational visibility.
- Delivered automation and a Smartsheet-SharePoint integration that reduced project turnaround time by 25% across global operations.

Senior BI Program Manager - Amazon Account — **05/2023 - 06/2024**

- Directed multiple enterprise Business Intelligence initiatives for the Amazon account, supporting a user population of 20,000+ across 84 countries, while managing both internal team members and contractor personnel.
- Led analytics and reporting solutions using Tableau, Power BI and Amazon QuickSight, improving access to business insights and strengthening reporting governance.
- Partnered with executive and functional stakeholders to embed BI into business processes and decision-making; an enablement program increased adoption by 20%.
- Coordinated global BI delivery across business and technology teams, including contractor resources, translating stakeholder needs into scalable reporting and analytics solutions.

JLL Recognition: Gen AI Report Craft Champion (2026) | Inspiring Leader (2025) | Stakeholder Delight (2023)

LTI (Larsen & Toubro Infotech)

Senior Business Analyst / Product Manager — **06/2022 - 04/2023**

- Supported short-term client engagements for multinational brands, including Cinemark and Starbucks, working across product, analytics and technology transformation initiatives.

- Led stakeholder discovery sessions and translated business requirements into product roadmaps, epics and user stories, managing distributed Agile team backlogs in Jira.
- Automated recurring reporting through VBA and RPA, eliminating approximately one-third of manual effort.
- Facilitated Agile ceremonies and coordinated UAT validation, issue resolution and business sign-off across cross-functional and client-facing teams.
- Contributed to technology initiatives incorporating automation and AI-enabled ways of working where applicable to client needs.

EX2 Outcoding - Fixed-term Contract
Scrum Master / Agile Coach **01/2022 - 04/2022**
- Led Agile coaching engagements focused on helping client teams implement technology projects using consistent Scrum practices and delivery disciplines.
- Coached and provided oversight to a group of Scrum Masters, standardizing ceremonies, delivery cadence, team practices and continuous-improvement routines across concurrent projects.

Citi
Senior BI Manager / Product Owner **05/2015 - 11/2021**
- Managed enterprise financial analytics programs supporting approximately $1.2B in global Finance spend, covering budgeting, forecasting, cost transparency, optimization and management reporting.
- Led a team of 10 business analysts and implemented Activity-Based Costing (ABC), enabling more accurate allocation of costs to activities and greater visibility into service-level economics and savings opportunities.
- Owned technology-related Total Cost of Ownership (TCO) evaluations, assessing proposed initiatives and recommending approval, deferral or rejection based on cost models, strategic fit and expected value.
- Managed the full financial lifecycle of approved technology initiatives, including budget planning, monthly payment tracking, projections, forecasts and ongoing spend management.
- Acted as Product Owner for the analytics portfolio, owning backlog prioritization, release planning and stakeholder demos while supporting Finance, HR, Risk & Compliance and other global functions.
- Designed and piloted a new analytics and cost-management operating model in Costa Rica, including databases, tools and configurations; after a seven-month implementation period, presented the model to New York leadership for broader global rollout.
- Supported global deployment of the model across multiple functions and geographies, standardizing processes and improving cost transparency and decision-making.
- Used Agile and project-management tools including Azure DevOps, Jira and Microsoft Project, along with enterprise platforms such as SAP, Salesforce and AS/400; analytics work included Power BI and SQL.

Hewlett Packard Enterprise (HPE)
Global Operations Analysis Manager **02/2014 - 05/2015**
- Led global demand planning and production forecasting for HP Networking, determining required manufacturing volumes by model on weekly and monthly horizons.
- Analyzed sales performance, market demand, inventory levels and product availability to build forecasts and production projections in partnership with Sales, Marketing and Supply Chain teams.
- Provided factories with production requirements based on demand, inventory and offer planning, helping align manufacturing capacity with expected global demand.
- Managed and coached a team of three operations analysts responsible for global demand planning and operational analytics.
- Applied Six Sigma principles to identify process gaps, eliminate inefficiencies and improve forecasting and planning practices.

Fiserv
Process Improvement Lead - Vendor & Sourcing Management **01/2013 - 01/2014**
- Led global process improvement across Vendor & Sourcing Management in four countries, covering vendor onboarding, contract administration and sourcing workflows.
- Delivered a global software license optimization program generating approximately $800K in annual savings.

Bank of America
Workforce Management Lead / Senior WFM Analyst **02/2006 - 11/2012**
- Managed Workforce Management operations supporting 1,500+ FTEs across multiple client accounts, leading analysts and balancing people leadership with hands-on forecasting and planning responsibilities.
- Owned workforce forecasting, scheduling, capacity planning and intraday management, aligning staffing levels with expected transaction and contact volumes.
- Built behavioral and volume forecasting models using historical data to project future workload by month and determine whether staffing levels were sufficient, excessive or below required capacity.
- Partnered with account and operations leadership to adjust staffing plans and schedules in response to volume trends and service-level commitments.

CERTIFICATIONS & EDUCATION

- Bachelor's Degree in Banking & Finance Administration - Universidad San Marcos

- Certified Scrum Product Owner (CSPO) - Scrum Alliance, 2023
- Certified Scrum Master (CSM) - Scrum Alliance, 2023

- English Language Program - Berlitz Language Institute (full program completion)
- In Progress: Project Management Professional (PMP) - PMI | SAFe Product Owner / Product Manager (POPM) - Scaled Agile